17 March 2020

Dear IBSC Exam Candidate:

Effective immediately, our test delivery partner, Prometric has closed all test centers in the United States and Canada for a period of 30 days. This decision is in keeping with the latest US Centers for Disease Control (CDC) updated guidance on measures to be taken to reduce the spread of the COVID-19 disease. Recognizing that this is a moving target, we do not anticipate test centers reopening before May 1st, 2020.

Prometric operations teams are actively reaching out to candidates with appointments in to prevent anyone from unnecessarily appearing at closed testing centers. They will work closely with you to find new appointment dates and times that work for your schedules. Rescheduling fees will be waived during this period.

Recertification practices remain the same. You will need to upload your documentation and complete the recertification application as outlined at www.IBSCertifications.org. If you are recertifying by examination within the next 45 days, please contact the IBSC for additional guidance.

If the Prometric team cannot adequately address your questions related to any IBSC examination, please contact the IBSC via email at help@ibsc.org. Email is the most reliable means to ensure a proper response.

We will continue to monitor the situation and provide the most current information that is necessary to make these very difficult decisions regarding our business operations. Thank you for your support as we work together to ensure the safety, health and well-being of ourselves and our patients.

Sincerely,

John R. Clark, JD, MBA, NRP, FP-C, CCP-C, CMTE
Chief Operating Officer