The COVID-19 pandemic continues to create challenges that are impacting both you and your candidates in a critical way. We are working to resume testing as soon as possible for testing centers around the world.

Here is what we know today (22 April 2020):

1. **Testing centers opening for “essential workforce testing”**

   IBSC certification exams have been assessed to meet the criteria for “essential workforce,” as defined by the US Cybersecurity and Infrastructure Security Agency (CISA) and we will be resuming test delivery May 1st, 2020.

   Testing will resume under new guidelines that allow for social distancing and more stringent PPE requirements (e.g. all candidates will be to bring and wear a face mask/covering while at the test center). Note that local government social distancing guidelines apply to each step in the process.

   Please click [here](#) for a detailed description of the test center processes.

2. **Candidates can use expired IDs for test center check in.**

   With many governmental offices closed, it may not be possible for individuals to renew their personal identification. To ensure your candidates are not prohibited from testing for this reason, government-issued IDs with expiration dates from Feb 1, 2020 forward will be acceptable for testing until governmental issuing entities resume operations. All other ID policies specific to IBSC exams still apply.

3. **Assistance to reschedule and cancel appointments as a direct result of COVID-19 procedures is available.**

   If you have any issues with rescheduling via the Prometric site at [https://prometric.com/ibsc](https://prometric.com/ibsc) or can’t get an answer from Prometric, please contact us at [help@ibsc.org](mailto:help@ibsc.org)
4. The IBSC office is open and working like normal

The IBSC is doing business as usual with store orders, recertifications, scheduling future exams and other essential functions. If you have any questions call the office or use help@ibsc.org

Thank you for all you do. Our goal is to return to normal operations as soon as practical. We understand the inconvenience that many of you have encountered. Know that the IBSC is committed to protecting the public by maintaining the highest level of validation of board-certified providers. We also recognize the enormous commitment that you bring to the job every day on the frontlines of this pandemic. Please be safe and know that we are 100% supportive of your efforts; The best paramedics in the world are board certified. Keep up the good work.